## Technology Trends:

What Funders Need to Know

Rhodri Davies Director, Why Philanthropy Matters



## WHY FUNDERS SHOULD CARE ABOUT TECHNOLOGY

R683

872

## New ways of achieving mission

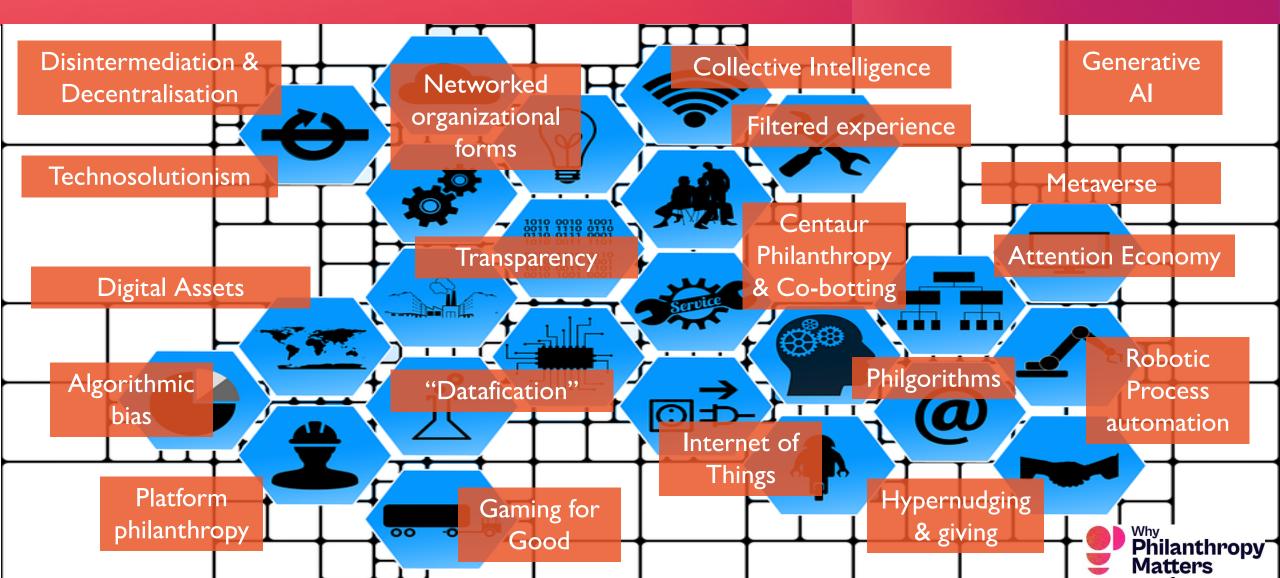
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Why Philanthropy26

## Changes to operating environment 100000

#### New challenges to address 3)

## TECHNOLOGY TRENDS FOR PHILANTHROPY



## PLATFORMS



## You can now donate with , Apple Pay

We're expanding the ways you can donate to help us beat cancer sooner. To find out more, go to cruk.org/donate.

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Find a charity

Trending this week

American Cancer Society

American Cancer Society

25

Frosted F

**Q** Search by name

Save the Children

Save the Children

Alzheimer's

Association

Android users can now donate to charities through the Google Play Store

ByteDance mirrors Tencent and Alibaba with Charity Day launch

How China's Social Media

**Giant Tencent Is Shaking Up** 

The Giving Apps: How Venmo and Cash App Upended a Century-Old Charity Model

> Hip-Hop Helps Cash App Disrupt The \$450 Billion Charity Space

Venmo adds in-app charitable donations, redesigned 'send money' screen



## THE PLATFORMISATION OF PHILANTHROPY

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Venmo Temporarily Blocked Donations To A Mutual Aid Group Supporting Migrants Bused To D.C.

LGB Alliance removed as approved charity on Twitch after complaint

> GoFundMe trucker convoy issue latest example of platform wading into controversy

Blackbaud faces backlash for working with NRA

PayPal and Twitter abused in Turkey relief donation scams

Fake charities use social media as scamming platform of choice

TikTok making money from Syrian children begging on livestreams

Charity TikTok Videos Put an Uncomfortable Spin on Morality

## PLATFORMS: NEW CHALLENGES



## GAMERS AS GIVERS?



YouTube star MrBeast rethinks old notions of philanthropy



MrBeast's latest philanthropic video eclipsed 50 million views at breakneck speed

#### YOUTUBE PHILANTHROPY

'They filmed me without my consent': the ugly side of #kindness videos

Meet India's MrBeast — selfless saint or fame-hungry vlogger?



# DIGITAL ASSETS



#### Cryptocurrencies



#### NFTs & Unique Digital Objects





Damien Hirst to join NFT art sale trend after \$69m Beeple auction



Bill Murray raised nearly \$200,000 worth of crypto for charity—a hacker stole it almost immediately

What are NFTs and why are some worth millions?

### DIGITAL ASSETS



# IMMERSIVE TECH



## VIRTUAL & AUGMENTED REALITY

Virtual reality lets adults see neglect and abuse through a child's eyes



THE SOURCE

R charity: water

Virtual Reality, The Empathy Machine



Virtual reality can help make people more compassionate compared to other media, new Stanford study finds

WALK THROUGH DEMENTIA

PRESENTED DY ALZHEIMER'S RESEARCH UK

# METAVERSE

Can The Metaverse Fix Our Generosity Crisis?

#### **Comic Relief launches metaverse fundraiser to fight poverty**

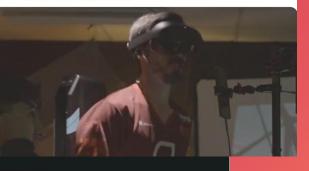
## THE METAVERSE

GOSHCharity @GOSHCharity

 $\bullet \bullet$  Watch how GOSH Hero Robin raised an incredible \$100,000 by running a metaverse marathon  $\P$ 

Huge thanks to Robin and the @we\_are\_BasedAF team for their amazing ↓ Tweet

#Metathon #MetaverseMarathon





# ARTIFICIAL INTELLIGENCE: THE OPPORTUNITY



# WHAT ARE WE TALKING ABOUT & WHY?

Key factors in recent Al growth:

1) More powerful tools (Deep Learning, LLMs, GANs etc)

2) Data explosion

3) Greater processing power

4) Growing investment

NB: Narrow/*Domain Specific* AI, not Artificial General Intelligence (AGI)



YES



NO

Philanthropy Matters



# Introducing ChatGPT

ChatGPT gained 1 million users in under a week. Here's why the AI chatbot is primed to disrupt search as we know it

> Generative AI is here: How tools like ChatGPT could change your business

ChatGPT Will Change Housework

We've trained a model called ChatGPT which interacts in a conversational way. The dialogue format makes it possible for ChatGPT to answer followup questions, admit its challenge incorrect premises, and reject inappropriate requests. How ChatGPT and similar AI will disrupt education

Large, creative AI models will transform lives and labour markets

> Oxford and Cambridge ban ChatGPT over plagiarism fears but other universities choose to embrace AI bot



CHATGPT

# PROCESS AUTOMATION: OCR & DATA CAPTURE

Al offers a galaxy of opportunities for firms

with high volume document handling

Excel for iPhone now lets you take a picture of a spreadsheet and import it

workloads

#### OCR (Optical Character Recognition) with world-class Google Cloud Al

9:41 AM Front of check

08/05/16

Dave Mason

MVE MASON IN YOUR STREET

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my to the Chrise Martin

C0530001964 1111111111111111032

Bank of America 🦅

Extract text and data from images and documents, turn unstructured content into business-ready structured data, and unlock valuable insights.

#### ROSSUM

Rossum's intelligent document processing platform will drive efficiency by eliminating 98% of manual work while delivering an average accuracy rate of 96%.



CONTRACT

#### otherside**ai**

# Productivity magic in your inbox.

OthersideAl takes in a simple summary of what you want to say and generates a perfect email in your unique style.



Scheduling Al

Share a link to time options or tell x.ai to send them directly to your guests.

# **Ortic Sectors**World's #1 AI-Powered Presentation Generator

#### 오 durable

## Build a website in 30 seconds with AI.

#### 🕻 Looka

Use Looka's Al-powered platform to design a logo and build a brand you love.

## AI PRODUCTIVITY TOOLS

SummarAlze repurposes your content from audio and video into engaging, shareable social posts, email content, summaries, quotes, and more!

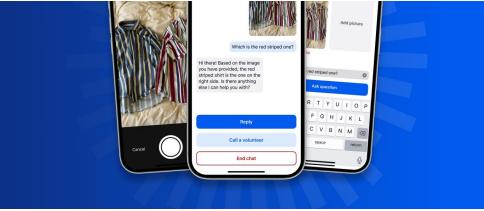
#### BROCA

#### The Content Creation Platform for Marketers

Generate ad copy, blog posts, landing pages, social media content, and more using Al. All the content on this site was created with Broca!



#### A Be My Eyes introduces Al app to help the visually impaired

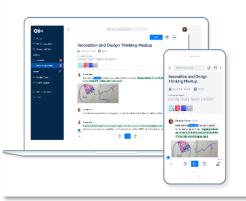


## Microsoft announces Al-powered Teams speakers with titanic transcription abilities

#### 🖌 accessiBe

Al-Powered Screen-Reader and Keyboard Navigation Accessibility Adjustments





## Otter is where conversations live

Generate rich notes for meetings, interviews, lectures, and other important voice conversations with Otter, your Al-powered assistant.

Get started

Translate this: How real-time translation breaks down barriers when you don't speak the language

by Edward C. Baig, Usa Today

## Cisco's Webex debuts real-time translation from English to 100+ languages

Targeted at organizations with global workforces, the new feature will help Webex users overcome language barriers

## AI ACCESSIBILITY TOOLS

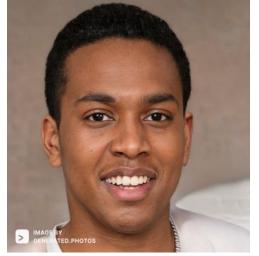


### **GENERATIVE AI:** CONTENT & CREATIVITY

#### What do all these people have in common...?



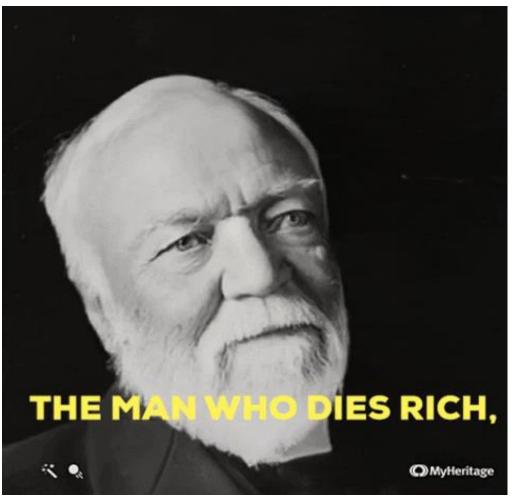


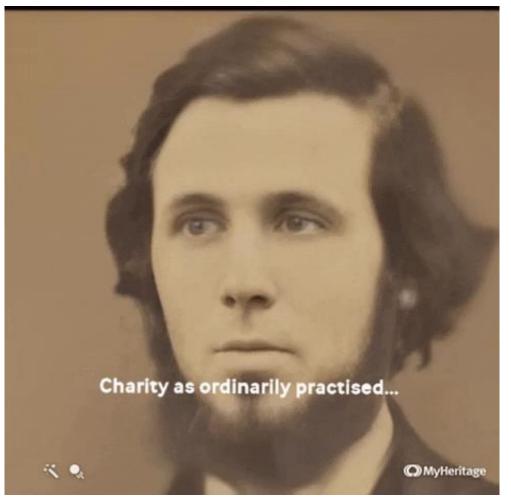






# GENERATIVE AI: CONTENT & CREATIVITY







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write a grant proposal to a Yorkshire-Based charitable foundation from a small charity working in Leeds that works with children and young people and is trying to get core operating support

#### Programs and Services:

At [Your Organization's Name], we have developed a range of programs and services that directly address these challenges and provide holistic support to children and young people. Our key initiatives include:

- Educational Support: We provide after-school tutoring, mentoring, and academic enrichment programs to help children and young people excel academically and build essential life skills.
- 2. Emotional Well-being: We offer counseling, therapy, and workshops focused on mental health, emotional resilience, and coping strategies to help young individuals navigate challenges and build healthy relationships.
- Youth Empowerment: Through leadership development, entrepreneurship training, and career guidance, we empower young people to unlock their potential, pursue their dreams, and become active contributors to society.
- Recreational Activities: We organize sports, arts, and cultural activities that promote physical health, creativity, and social integration, enabling young individuals to explore their interests and develop new passions.

#### Request for Core Operating Support:

We are seeking a grant of [Amount Requested] to support our core operating expenses, which include staff salaries, program materials, facility maintenance, and administrative costs. This funding will enable us to continue delivering our programs effectively, expand our outreach efforts, and enhance our organizational capacity.

Impact and Expected Outcomes:

With your support, we aim to achieve the following outcomes:

- 1. Increased educational attainment and improved academic performance among children and young people in Leeds.
- Enhanced emotional well-being and resilience, leading to improved mental health outcomes.
- 3. Empowered young individuals equipped with essential skills, knowledge, and opportunities for personal and professional growth.
- 4. Increased social inclusion, community engagement, and cultural awareness among children and young people.

## CHATGPT & GRANTMAKING



## GENERATIVE AI: ACCELE RATING CAPABILITIES

#### Meet GPT-3. It Has Learned to Code (and Blog and Argue).

The latest natural-language system generates tweets, pens poetry, summarizes emails, answers trivia questions, translates languages and even writes its own computer programs.

## This Al used GPT-4 to become an expert Minecraft player

GPT-4 Beats 90% Of Lawyers Trying To Pass The Bar HAL 9000

# GPT-4 has arrived. It will blow ChatGPT out of the water.

If you're thinking about writing your own pitch deck, think again. GPT-4 outshines humans in securing funding and impressing business owners, survey shows

#### The brand new 'South Park' episode was partly written by AI

OpenAI's GPT-4 Model Can Ace The SAT, Pass The Bar, And Explain





#### " C E N T A U R " P H I L A N T H R O P Y ?







As of 2022, 39 percent of people in UK 16+ years old own a smart speaker.

The Intelligent Virtual Assistant Market is forecast to be worth \$14 Billion by 2030 (up from £3bn in 2022).

2111 37401

#### **Charity Applications**

Ailsa, your Shelter Scotland assistant, can help

explain the new tenancy rules

What can I help you with today?

Hi, I'm Ailsa.



Info &

Advice

health crisis

### Meet the chatbot that simulates a teen experiencing a mental

Meet Yeshi, A Bot Launched By Lokai And Charity: Water To **Bring Awareness To The Water** Crisis

> London charity harnessing artificial intelligence to improve young people's mental health



#### NDCS: Alex

National Deaf Children's Society's AI Chatbot Alex, created to offer information and support for childhood deafness

**Donations** How to Donate to Charity Through Amazon Alexa this Holiday:

The British Heart Foundation becomes the first UK charity to collect donations through Amazon Alexa

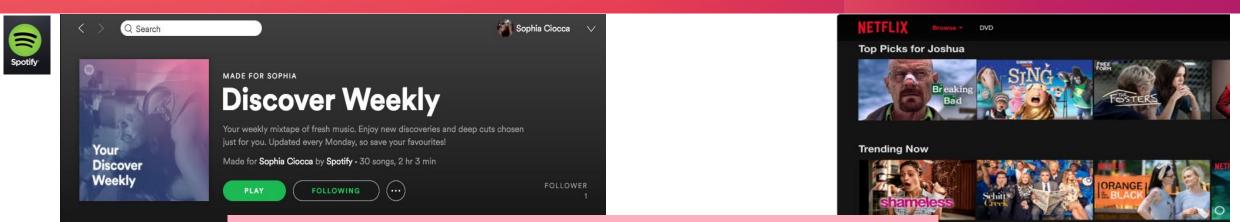
Macmillan launches smart speaker campaign to drive donations with Actionable Audio Ads

#### Alexa, Open Race for Life

## CHATBOTS & **CONVERSATIONAL AI**



## **ADVICE & RECOMMENDATIONS**



# We are increasingly accustomed to algorithmic recommendations

atched Narcos







#### **YouTube** Recommended



#### John Oliver's Family Did Not Like His Name Before

The Tonight Show Starring Ji... 448K views • 2 days ago 10 Traits Of An Empath -Signs You Are A Highly

BRAINY DOSE 417K views • 9 months ago May's Proposed Brexit Deal Explained - Explaining Brexit

TLDR News 702K views • 1 week ago Funny Amazon Alexa Commercial 2018 ★ All Alexa NowinOnline 212K views Charity recommendations based on past preferences or peer group behaviour

"Hey! If you liked Cancer Research UK, you'll love





# ARTIFICIAL INTELLIGENCE: THE CHALLENGES



Radio Host Sues OpenAI for Defamation, Alleging ChatGPT Chatbot Invented False Legal Accusations About Him



Eating Disorder Helpline Takes Down Chatbot After It Promotes Disordered Eating

"This robot causes harm."

Australian Mayor Threatens to Sue OpenAI for Defamation by Chatbot

ChatGPT cooks up fake sexual harassment scandal and names real law professor as accused

## CHATGPT: LIAR, LIAR?

Lawyers in the United States blame ChatGPT for tricking them into citing fake court cases

A lawyer used ChatGPT and now has to answer for its 'bogus' citations

An Eating Disorder Chatbot Is Suspended for Giving Harmful Advice

1105





You thought fake news was bad? Deep fakes are where truth goes to die

The Era of Fake Video Begins

eference

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UN report highlights 'serious and urgent' concerns about AI deepfakes

China's Google Equivalent Can Clone Voices After Seconds of Listening





AI Deepfakes of True-Crime Victims Are a Waking Nightmare

Mother 'made deepfake videos to frame daughter's cheerleader rivals

## **DEEPFAKES & AUTHENTICITY**



## ALGORITHMIC BIAS

Getting out of jury duty is easy. The trick is to say you're prejudiced against all races... When algorithms are trained using data sets that contain statistical biases for e.g. race, gender, they exhibit and strengthen those biases over time

Concerns over biased algorithms grow as computers make more decisions

Racism And AI: Here's How It's Been Criticized For Amplifying Bias UK police are using AI to inform custodial decisions – but it could be discriminating against the poor

Google turns off ability to search photo collections for gorillas over racist AI

•

An algorithm intended to reduce poverty might disqualify people in need

If we're not careful, AI recruitment could institutionalise discrimination



There's a fly in the ointment of 'smart government': The emerging problem of biased algorithms. Politicians are struggling to catch up.

Biased Algorithms Are Everywhere, and No One Seems to Care



## All the latest on philanthropy and more at whyphilanthropymatters.com

